

A.1 What does the company say publicly about its commitment to respect human rights?

A.1.1 How has the public commitment been developed?

A.1.2 Whose human rights does the public commitment address?

Human Rights Report 2020 (p12-13)
Standards of Business Conduct (SBC) 2020
Supplier Code of Conduct GpL0(o)-661 (f 2(S)-8I33.5. R).7 (sep7.3)1(eo.)-20

[Human rights on bat.com](#)

[Human Rights Report 2020 \(p12-13\)](#)

[ESG Report 2019 \(p26\)](#)

[Modern Slavery Statement 2019 \(p3\)](#)

UNGPRF reference	UNGPRF section	Where to find this information in our reporting
C.1.1	How does the company make clear the relevance and significance of such policies to those who need to implement them?	Human Rights Report 2020 (p20, 25-26, 40-41) Modern Slavery Statement 2019 (p3, 9) Annual Report and Form 20-F 2019 (p30)

UNGPRF reference	UNGPRF section	Where to find this information in our reporting
C.2	What is the company's approach to engagement with stakeholders in relation to each salient human rights issue?	Human Rights Report 2020 (p14-15, 18-29, 32-33, 38, 41) ESG Report 2019 (p59-60) Stakeholder engagement on bat.com
C.3	How does the company ensure that its policies and procedures are effective in addressing the risks and opportunities identified in its human rights assessment?	Annual Report and Form 20-F 2019 (p26-27)

