

**British American Tobacco p.l.c.
Dividend Payments by Direct Credit – Frequently Asked Questions (FAQs)**

Q. Why is British American Tobacco making these changes?

A. British American Tobacco (BAT) is a financial services company and we are pleased to be able to provide you with a more convenient way to receive your dividend payments. We are introducing Direct Credit as an alternative to the current method of payment by cheque. This is because:

- Direct Credit is a faster and more secure way to receive your dividend payments.
- Direct Credit is a more convenient way to receive your dividend payments as you do not need to provide any details to us.
- Direct Credit is a more secure way to receive your dividend payments as you do not need to provide any details to us.
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Q. Is it a safe method of payment?

A. Direct Credit (via BACS or CHAPS) is a secure and reliable way to receive your dividend payments. We will only transfer funds to the account you have nominated and we will ensure that the payment is made to the correct account.

Q. What type of bank or building society account can I nominate?

A. You can nominate a UK bank or building society account. We will not accept payments to non-UK accounts.

Q. My registered address is not in the UK or Ireland

A. If your registered address is outside the UK, you can nominate a UK bank or building society account (a UK bank or building society account) to receive your dividend payments. We will only transfer funds to the account you have nominated and we will ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account.

Q. But I don't have a computer...

A. You do not need a computer to receive your dividend payments. We will ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account.

Q. How will I know how much I'm being paid?

A. If you have nominated a UK bank or building society account, you will receive a statement of account from your bank or building society. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account.

Q. I don't want to provide my account details. What happens if I don't provide them?

A. If you do not provide your account details, we will not be able to pay your dividend. We will ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account.

Q. I prefer to receive a cheque?

A. We are pleased to offer Direct Credit as an alternative to the current method of payment by cheque. We will ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account. We will also ensure that the payment is made to the correct account.

